



THERE'S NOTHING  
NEW ABOUT THE  
NEW NORMAL

**2022 LGFP ANNUAL CONFERENCE & MASTERCLASS**

**22 - 25 NOVEMBER, 2022 | PULLMAN CAIRNS INTERNATIONAL  
LOCAL GOVERNMENT FINANCE PROFESSIONALS QUEENSLAND INC.**



# Invitation from the President



On behalf of the Local Government Finance Professionals of Queensland Committee, I invite you to join us for our 42nd Annual Conference. The conference will be held at the Pullman Cairns International Hotel from Wednesday 23rd November to Friday 25th November 2022. As always, the conference will be preceded by the Masterclass on Tuesday 22nd November which is being hosted in conjunction with Queensland Treasury Corporation. I sincerely thank our event sponsors for continuing to support the LGFP conference, as without them we could not hold this great event.

This year's conference theme is *"There's Nothing New about the New Normal"*. The LGFP Committee has reflected on recent media comments and articles regarding the 'new normal' in the context of the current global pandemic, and that for local governments in particular dealing with adversity, constant change and evolving local, regional and national dynamics is something we have grown accustomed to. How our councils have adapted and are now coping with the recent pandemic and local and global economic challenges reflects the resilience and flexibility that the sector has shown for a number of years, but it doesn't come without its challenges.

This year's conference program will explore this theme further through a number of technical and personal development sessions, presentations from our partners in government and business, and a panel session where members will share how they are evolving their budgeting processes. Our conference social program which includes our gala dinner will ensure that we can unwind and catch up with our colleagues to share stories and challenges, have a laugh, but also reflect on the many achievements that we as finance professionals have made in 2022.

The LGFP annual conference has been a valuable professional development event for finance professionals for over 40 years, and I welcome both previous attendees and first-timers to join us this year to continue this tradition.

I hope to see you there in November.

MICHAEL SHAVE  
President



## LGFP Committee 2022

MICHAEL SHAVE - President

TONY BRETT - Past President

ANTHONY ARCHIE - Senior Vice President

NARELLE BALLINI - Junior Vice President

ANITA CORFIELD - Secretary

ISAAC PICKERSGILL - Treasurer

TONI SKILLINGTON - Committee member

ZOE BEHRENDT - Committee member

JODI MARCHANT - Committee member

Observers:

ANDREA ELLIS

GURBINDAR SINGH

Office & Events Coordinator:

KYLIE HARRIS

Email. [admin@lgfp.org.au](mailto:admin@lgfp.org.au)

Ph. 0415 543 021

# PROGRAM HIGHLIGHTS

## ***There's Nothing New about the New Normal***

*Many people are still talking about the Coronavirus pandemic in terms of the 'new normal', when there's actually nothing 'new' about it. A long time has passed since the turbulent situation we find ourselves in can in any way be described as a recent development.*

*So how do we continue to remain resilient given the accelerating change across all facets of our workplaces, our communities, and our personal lives? Where do we find the motivation to stay engaged and prosper in this era of predictable unpredictability?*

*In this conference, we will explore this evolving environment and how to thrive in the age of disruption.*

### **PREPARING NOW FOR WHAT'S NEXT: HOW TO THRIVE IN AN AGE OF DISRUPTION**

*Michael McQueen*

Appears by arrangement with Saxton Speakers Bureau

Michael McQueen is a multi-award winning speaker, trend forecaster and bestselling author. Widely recognised for having his finger on the pulse of business and culture, he has helped some of the world's best-known brands navigate change and stay ahead of the curve.



Michael is a bestselling author of 9 books and features regularly as a commentator on TV and radio. His work has featured in publications ranging from the UK Daily Mail to Medium.com and the Huffington Post. Having presented to over 500,000 people across 5 continents since 2004, Michael is a familiar face on the international conference circuit having shared the stage with the likes of Bill Gates, Dr. John Maxwell and Apple co-founder Steve Wozniak.

### **REIGNITE YOUR WORK MOJO: FINDING MOTIVATION, INSPIRATION AND EXCITEMENT IN THE NEW (NEW) NORMAL**

*Jordana Borensztajn*

Appears by arrangement with Saxton Speakers Bureau

Jordana Borensztajn is a dynamic Communications Expert, MC, Humourist, Public Speaking Trainer and Author and who inspires, educates and entertains audiences with action-packed and high-energy keynote presentations and workshops.



She is a former News Corp journalist, as well as online music editor, content producer and social media manager at Nova Entertainment.

# PROGRAM HIGHLIGHTS

## EVOLVING YOUR BUDGET PROCESSES – A PANEL DISCUSSION

With the annual budget being one of every councils most significant annual projects, this Panel Discussion will examine the evolution of Council budgeting and explore what processes are being used across the State, how to maximise the use of systems and technology, project planning and project management, and other approaches that are being used to improve outcomes.

## SHARING LOCAL GOVERNMENT FINANCE RESOURCES – A CASE STUDY

*Belinda Johnson, Manager of Finance, Southern Grampians Shire Council*

Attracting and retaining staff is becoming more and more difficult as time goes by. How do we keep our current staff happy and engaged and help them get practical experience without them having to uproot their lives? What do we do when we lose someone and can't attract a suitable candidate? This is just one example of how some practical thinking enabled both these questions to be answered – and not in an expensive manner.

## PLAYING FOR AUSTRALIA

*Mick Colliss*

Appears by arrangement with Saxton Speakers Bureau

This is the story of Mick Colliss, a man who desperately wanted to wear the green and gold and represent Australia. After trying numerous different sports, from rugby to lawn bowls, he finally achieved his dream, just not in the way you might think.

Mick's is a laugh out loud true story about mateship, having a go and never giving up.



# CONFERENCE SCHEDULE

Refer to our [website](#) for the full conference program and registration links.

## TUESDAY, 22 NOVEMBER 2022

10.30am - 3.00pm	Registration
12.00pm - 4.30pm	Masterclass - How to Nail Difficult Conversations
4.00pm - 5.00pm	Registration
5.30pm - 8.00pm	Welcome Reception

## WEDNESDAY, 23 NOVEMBER 2022

8.00am - 8.30am	Registration
8.30am - 3.45pm	Conference Sessions
3.45pm - 4.15pm	LGFP Annual General Meeting
6.00pm - 11.00pm	Gala Dinner

## THURSDAY, 24 NOVEMBER 2022

9.00am - 4.30pm	Conference Sessions
4.30pm - 5.30pm	Networking Drinks
5.30pm onwards	Evening at Leisure

## FRIDAY, 25 NOVEMBER 2022

9.00am - 11.00am	Conference Sessions
11.00am	Conference Close

# MASTERCLASS



## HOW TO NAIL DIFFICULT CONVERSATIONS

Difficult conversations are a fact of life most of us would prefer to avoid. Be it at home or at work, the feeling of dread that creeps up on us when we know we have to have one is familiar to just about everyone. This is why, knowing how to tackle them effectively is so important. By effectively engaging in difficult conversations, we can not only improve our confidence to address issues when they arise, we can build and maintain positive relationships with the people around us.

In this masterclass you will learn what makes difficult conversations difficult, why you should resist the urge to avoid them, and how to tackle these conversations in a way that facilitates positive outcomes.

You will then have an opportunity to practice what you have learned by working through scenarios designed to reflect the sorts of issues that arise in the workplace. In this way, you can build your confidence to tackle these conversations head on develop the skills required to achieve better results.

### Who should attend?

This course is designed for finance professionals who would like to learn how to engage in difficult conversations effectively and achieve more positive outcomes.



**Tuesday,  
22 November 2022**



**12.30 PM – 4.30 PM**  
(lunch from 12.00pm)



**Pullman Cairns  
International**  
17 Abbott Street, Cairns



**\$375**  
Includes lunch &  
afternoon tea

# SOCIAL FUNCTIONS

*Welcome Reception*

**TUESDAY, 22 NOVEMBER 2022**  
**5.30PM - 8PM**

**TRADE SHOW AREA,  
PULLMAN CAIRNS INTERNATIONAL**



**GALA DINNER**

**Back to the 80s**

**Wednesday, 23 November 2022**

**6pm - 11pm**

**Tanks Arts Centre**

**Tank 5, 46 Collins Ave, Edge Hill**



# REGISTRATION

Registrations include all conference sessions, Welcome Reception, Gala Dinner and Networking Drinks. Refer to our [website](#) for the full conference program and registration links.

	<b>Early Bird</b> (on or before 1 October)	<b>Standard</b> (2 - 31 October)	<b>Late</b> (on or after 1 Nov)
<b>Local Government delegate</b>	\$1,195	\$1,395	\$1,595
<b>Government Agency delegate</b>	\$1,395	\$1,395	\$1,395
<b>Commercial/ Corporate delegate</b>	\$2,495	\$2,495	\$2,495
<b>Masterclass only</b>	\$375	\$375	\$375
<b>Gala Dinner only</b>	\$198	\$198	\$198

## ACCOMMODATION & GETTING THERE

### ACCOMMODATION

You can book your accommodation at the conference venue, Pullman Cairns International when registering for the conference on our online registration form. A special accommodation rate has been arranged for delegates:

- Queen Room/ Twin Room - \$219 per night
- Queen Room and Breakfast - \$244 per night
- Twin Room and Breakfast - \$269 per night

Rates are subject to availability and must be paid in full at the time of booking.

### FLIGHTS

Travel and accommodation are not included in the registration fees. Airlines flying into Cairns include:

Alliance Airlines - [www.allianceairlines.com.au](http://www.allianceairlines.com.au)

Jetstar – [www.jetstar.com](http://www.jetstar.com)

Qantas - [www.qantas.com/au](http://www.qantas.com/au)

Virgin – [www.virginaustralia.com](http://www.virginaustralia.com)

### AIRPORT SHUTTLES/ TRANSPORT OPTIONS

Excellence Coaches offers local Shuttle Bus transport to/from Cairns CBD. [www.excellencecoaches.com](http://www.excellencecoaches.com)

A sheltered taxi rank is located at the front of the domestic terminal building, simply follow the signage in the terminal. There are also dedicated Ride Booking/Ride Share pick up areas at the domestic terminal. Look for the signs indicating Ride Booking/Ride Share outside the terminal.



## PLATINUM PARTNERS



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OUTCOME DRIVEN



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Transforming business, making life simple

## SILVER PARTNERS



right by your side



LANYARD  
PARTNER

LUNCH BREAK  
PARTNERS

WELCOME RECEPTION  
PARTNER





## TERMS & CONDITIONS

1. Registrations are not confirmed until full payment is received.
2. All cancellations and changes must be made in writing to [admin@lgfp.org.au](mailto:admin@lgfp.org.au).
3. For accommodation bookings, rooms cancelled between 30 - 8 days prior to arrival will incur a 1 night cancellation fee. Rooms cancelled within 7 days of arrival will incur a 100% cancellation fee of the entire stay.
4. For conference registrations, cancellations greater than three weeks of the commencement of the event (received prior to 1 November 2022), the registration fee may be applied to a future LGFP event; or the registration may be transferred to another delegate; or a refund will be provided less a \$50 administration fee.
5. For conference registrations cancelled within three weeks of the commencement of the event (received on or after 1 November 2022), no refund will be provided however the registration may be transferred to another delegate (up to seven days prior to the event).
6. For conference registrations cancelled within seven days of the commencement of the event (received on or after 15 November 2022), no refund will be provided.
7. In the event of non-attendance, no refund will be issued.
8. If the event is cancelled for any reason, LGFP will advise delegates within 72 hours of the event commencement date and a full refund will be issued.
9. If the event is able to be rescheduled, delegates will be informed of the new date. If delegates are unable to attend on the rescheduled date, a full refund will be issued. Alternatively, a delegate may request the event registration fee be applied to a future LGFP event.

### Privacy Notice

Some information you provide on the registration form is personal information. This information is being collated for the purpose of processing your registration; keeping you informed of upcoming events; and enhancing and developing LGFP Queensland's relationship with you. Although providing this information is voluntary, failure to provide sufficient information may result in your registration not being processed.

During the registration process, you will be asked to provide your permission to be included on a delegate list that will include the name of each registered delegate, their position, the council or organisation they represent, and your email address. This list will be made available to event sponsors for research and marketing purposes.

LGFP Queensland may take still and video footage of this event for future promotion and use in media activities. If you object to your image being used, please advise us in writing.